



After-sales Service

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Product sold by 4S Services sprl - eScooter, whose head office is located Avenue Lavoisier 18C, 1300 Wavre, TVA 0643.885.010. CE, FCC and ROHS certified product.

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Guarantee: 2 years on non-consumable parts such as tires or brakes. One-year battery warranty.

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- 1** The after-sales service is undertaken by the manufacturer, 4S Services sprl, at Bencar - Mechelsesteenweg 73, 1970 Wezembeek-Oppem, Tel: 02 731 57 80, and only BY PRIOR APPOINTMENT. Please bring the purchase bill and the serial number of your eScooter.
- 2** Replacement/detachable parts available very quickly in Belgium.
- 3** You have FREE onsite assistance for 2 years. Sign up at www.my-eScooter.com to register your eScooter if bought via a reseller. Don't forget to mention the serial number of your product when registering.
- 4** For any problems or questions, please contact us at info@my-eScooter.com
- 5** Return possible within 15 days at EKIRIS, Fond Jean Paques 6, 1348 Leuven La Neuve. The product must be in its original packaging, in its original state at the time of purchase, not used and with its original accessories. Return will not be accepted if the scooter has been used, suffered damage (scratches, dirt, accident...) or any other damage found during its examination. In these cases, we will not make the refund.